## **DEPARTMENT OF FAIR EMPLOYMENT & HOUSING**

2218 Kausen Drive, Suite 100, Elk Grove, CA 957582014 T Street, Suite 210 Sacramento, CA 95814-5212

## DFEH EMPLOYMENT MEDIATION PROGRAM MANDATORY ORIENTATION FOR POTENTIAL VOLUNTEER MEDIATORS THURSDAY, AUGUST 18, 2005 8:30 am - 2:30 pm

Department of Fair Employment and Housing 611 West Sixth Street, Suite 1510 Los Angeles, CA 90017-3116

The Department of Fair Employment and Housing (DFEH) is offering an orientation for experienced volunteers who are interested in serving as mediators for its Employment Mediation Program.

## **AGENDA**

Welcome/Introductions/Housekeeping Overview – DFEH Mediation Program

Mediation Program Case Processing

Mediation Model

Working Lunch (Brown Bag)

**DFEH Complaint Processing** 

Convening/ Mediation Tips/ Settlement Agreements

Sexual Harassment Training

Q&A

Please confirm your attendance at this orientation, or direct any questions to Regina Brown at (916) 478-7251 or <a href="mailto:regina.brown@dfeh.ca.gov">regina.brown@dfeh.ca.gov</a>.